

DBR
AUTOMATION

THE ORIGINAL REXROTH SERVICE

Repair and Reman service



**Rexroth
Service**
THE ORIGINAL

Motors

rexroth
A Bosch Company



Original repair service from Bosch Rexroth

As the manufacturer, we know our motors better than anyone else. And this makes all the difference when any repairs are needed. We offer an excellent service which provides real benefits.

- 1. Maximum machine availability**
- 2. 24/7 repair service**
- 3. Tailored services**
- 4. An economical service which is worth the money**

An original repair process that you will love

At Bosch Rexroth, we do everything to ensure that repairs are carried out as quickly and as well as possible.

WHAT OUR STANDARD REPAIR PROCESS INCLUDES:

- ▶ Error **reproduction**
- ▶ Reading out the **encoder memory data**
- ▶ Machine **cleaning** with vacuum dryer
- ▶ Checking the **individual modules**
- ▶ Checking the **cooling circuit**
- ▶ **Replacing** all defective parts
- ▶ **Updates** to the current hardware version
- ▶ **Rebalancing** the rotor (asynchronous motors)
- ▶ **Functional check** in accordance with manufacturer specifications with grease distribution run
- ▶ **Checking vibration levels** in accordance with DIN EN 60034-14
- ▶ **Checking voltage and insulation** in accordance with the current DIN standard
- ▶ **Painting the motor** with approved original paint
- ▶ **Documenting** and archiving all repair data



Rely on our comprehensive expertise for original repairs.

THE BENEFITS OF REPAIRS CARRIED OUT BY THE MANUFACTURER:

- ▶ Use of new **original spare parts**
- ▶ Trained repair personnel with **many years of experience**
- ▶ Checks in accordance with **manufacturer specifications**
- ▶ Ensuring compliance with **testing standards** (e.g. Atex, UL, CE, safety systems)
- ▶ **Modifications** (e.g. configuration changes, encoder, brake, plug systems)
- ▶ Warranty processing
- ▶ **Special inspections** together with you in our service workshop
- ▶ Detailed **report of findings**
- ▶ Proper **disposal** of defective components
- ▶ **Product Reman** ensures latest technical standards and a product that is “back to new”
- ▶ No surprises with pricing due to **flat rate pricing**



Our team of experts for your inquiries



Jochen Schäfer

Repairs and Remans –

Synchronous motors:

KSM, MAC, MDD, MHD, MHP, MKD, MKE, MSK, MS2C, MS2E, MS2N, MS2S, SE, SF and SR.



Christian Schüttler

Repairs and Remans –

Asynchronous motors:

ADF, ADP, BA1N, MAD, MAF and 2AD.

Special motors:

MSD.

Kit motors:

MBS, MBW, MRS, MRT, MSS, MST, 1MR and 1MS.

Linear motors:

LSP, LSS, MCP, MCS, MLP, MLS and ML3.

Think ahead – with a preventive Reman

Have your motors remanufactured before your machine stops unexpectedly. This avoids unnecessarily long downtimes and helps to extend the operating life of your machine.

In addition to repairs, we offer professional product Remans. We replace not only defective parts but also all expendable parts of a motor. We then give you a full new parts guarantee which covers the entire motor and can be extended to up to 60 months.

SERVICES WITH GENUINE ADDED VALUE

With Bosch Rexroth, you can take advantage of attractive solutions such as service extensions, LongLife service offers and Retrofit over the entire life cycle of your machines.



SERVICE HOTLINE
+49 9352 405060

SIMPLY MAKE AN APPOINTMENT – AND WE’LL DO THE REST

To have a motor remanufactured, simply make an appointment by phone.

With the free collection and delivery service for shipments weighing up to 40 kg, your product will be returned to you after 13 working days (standard service). Urgent case? We have a solution for this as well – a replacement product can be provided the same day. Naturally, this service is available on weekends and on public holidays as well.

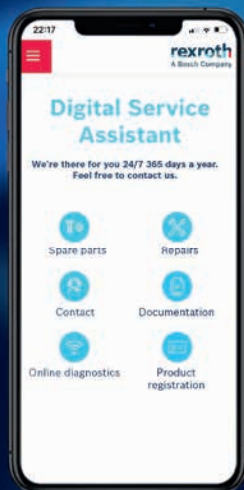
Are you familiar with our ctrlX Digital Service Assistant?

The ctrlX Digital Service Assistant covers the entire Bosch Rexroth portfolio and provides quick assistance when servicing is needed.

App services:

- ▶ Mobile access to all service tools
- ▶ Can be used within the production environment
- ▶ Full service workflow in one app
- ▶ Online diagnostics via the control system itself
- ▶ Direct access to relevant documentation
- ▶ Quick link for spare parts and repairs inquiries
- ▶ Help desk can be contacted quickly 24/7
- ▶ Quick product identification using integrated code scanner

ctrlX
AUTOMATION



Scan now and download the app:



You are at the right address when it comes to the best possible service:

24/7 service hotline

+49 9352 405060

E-mail

repairs.automation@boschrexroth.com

WebApp

dsa.boschrexroth.com

Website

www.boschrexroth.com/service

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97816 Lohr am Main

Germany



**Scan the
QR code and
watch the
service film**